

CHAPTER 13 - THE MIND-FIRST LEADER

The Five-Sentence Script

Write your own version for your team and your current situation. Aim for around 150 words total.

When people are anxious, they don't need perfect answers. They need an honest leader.

1 Acknowledge the Reality

What is the reality your team is already sensing but nobody has named aloud?

From the book: "I know AI has created uncertainty for many of us, and I want us to talk about it honestly."

My version:

2 Share What You Know

What do you genuinely know about what is changing, and what is not?

From the book: "Here's what we know today. No roles on this team are being eliminated because of AI this year."

My version:

3 Admit What You Don't Know

What don't you know yet, and how can you be honest about that uncertainty?

From the book: "I can't tell you exactly how our work will look two or three years from now. No one can."

My version:

4 Make a Clear Commitment

What commitment can you make that you know you will keep?

From the book: "What I can promise is this. I'll share what I learn, keep you informed, and tell you the truth."

My version:

5 End With One Practical Next Step

What is one visible action you can take this week?

From the book: "Starting this week, we'll spend twenty minutes every Friday sharing what we're learning about AI."

My version:

Remember

People rarely expect leaders to predict the future. They expect leaders to tell the truth, communicate consistently, and help them move forward together.